

ACTIVITY REPORT 2017



*The population is aging,
along with the homeless...*

*Actions suited
to this new reality!*

LA Maison
DU Père



Homelessness
isn't a choice.

Many
factors
can lead
to life
on street.

Mental health problems or intellectual disability

Public housing shortage

Job loss - Unstable jobs - No social protection

Institutional release without preparation (ex : prison)

Addictions (drugs, alcohol, gambling)

Physical health problems

Family break-up

Poverty

...



Stéphane Bilodeau

MESSAGE FROM THE CHAIRMAN

The Maison du Père wishes to emphasize that, for many years now, the three levels of government have done important work to support the organization's mission for the homeless. However, without the support of donors, we could not offer such a wide range of services adapted to everyone's needs.

Thanks to the joint support of governments and our donors, the Maison has been able to develop considerable expertise regarding homeless seniors, men in precarious circumstances without support from a social or family network. These men benefit from residential stability and a multidisciplinary framework to avoid ending up back on the streets.

The Maison du Père stands apart from other organizations due to its community health-care services, including a convalescent care wing and palliative care for homeless men.

Support the Maison du Père to help men get their lives back on track.



François Boissy

MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

As Chief Executive Officer of the Maison du Père, I am proud of what my team does on a daily basis. They face major challenges, since their daily mission is to support men whose difficulties prove to be ever more burdensome.

My team is primarily composed of clinical and psychosocial professionals. They care for, evaluate, refer and guide men grappling with serious physical and mental health problems, as well as those with addictions to gambling, alcohol and drugs.

They specialize in interventions with homeless people. Thanks to their expertise, the street can have an exit.

Supporting the Maison du Père allows the men to have qualified staff they can count on.

Robert, 56 years old

Single.

Assistant Cook.

Loves meditation
and reading.

He did not choose
to be homeless.





520
housing
solutions

In-Home Assistance : 190 trustees

J.A. DeSève Residence, for homeless seniors : 82 rooms

Soial Reintegration : 34 units and private rooms

Occupational Reinsertion, 50/55 years old : 8 private rooms

Community Health Care : 12 rooms

Emergency housing : 194 units



Magdeleine

67 years old

Volunteer Chiropodist, Maison du Père.

Mother of a homeless man who cut his family ties due to a mental health issue.

She has been plagued with worry, waiting, guilt, and powerlessness for years.

She did not choose for her son to be homeless.



A RESIDENCE FOR HOMELESS SENIORS

Grow old with dignity.

The Maison du Père looks out for the well-being of 82 men over 55 years old who have found themselves alone and homeless at one time during their lives.

Due to their financial situations and issues, they do not have access to private residences:

93 % have a physical health issue ;

71.2 % have a mental health issue ;

The CLSC had to perform 2000 clinical check-ups on these seniors last year alone.

For these men, the J.A. DeSève Residence represents an accessible and safe residence, but above all, a place that encourages socialization, and the development of healthy habits and greater autonomy.

Poverty, a lack of social housing, isolation and a loss of autonomy due to premature aging have put more and more men on the street at an advanced age.

“

As a client care attendant, I take care of these people. I foster excellent connections with them as I assist them in their daily lives, whether by running an errand or helping them shower.

Quite simply, I'm there for them, making sure that they have the comfort they deserve as people.”

”

Angélique,
Social Worker





“

After a while, our participants
let go of their homeless label,
and take their place in the
community with pride

”

Catherine,
Coordinator, PLM

THE IN-HOME ASSISTANCE

**Relearning
to care
for oneself
and one's
surroundings
thanks to
social workers
from the
housing
retainment
program.**

To avoid ending up back on the streets.

The Maison du Père assists men who have been in housing for years to ensure their residential stability. There are currently 190 trustees who benefit from the following services :

- Regular visits to ensure the well-being of participants and hygienic living conditions ;
- Support to acquire the skills necessary for daily life (budget, housework, grocery) ;
- Maintenance of harmonious ties with landlords and other renters ;
- References and guidance toward:
 - › community resources (food bank, social activities) ;
 - › health and social service resources ;
 - › higher pay resources (studies, employability).

The services offered and their frequency varies depending on each individual's needs. The housing retainment rate is greater than 95%.

Most of these men receive a housing subsidy. Considering their financial situations, this element is very important with regard to their stability.

AN EMERGENCY SHELTER

Greeting distress without prejudice.

The Maison du Père Shelter can take in up to 194 people in emergency housing every night.


Over 1,800 different men used this resource over the last year.
Out of this number, 392 were on the street for the first time.

Homelessness isn't a choice. Most men who enter the Shelter for the first time are in psychological or psychosocial distress. The reception they receive from the team of social workers is therefore essential.

The emergency housing service is therefore responsible for satisfying much more than the basic needs of the men who use these services. It is a place for consultation, evaluation, referral and follow-up, so that every street has an exit.

During their stay, 36% of the users agree to voluntarily participate in the Maison's tasks. Most of them are waiting for accessible housing that meets their needs.





**Homeless men face immense challenges.
When they pass through the Shelter's
doors, it is because all other doors
have closed on them.**

**We are here to help open
them again.**

“

**It's tough to take the first
step. You're scared of
judgement.**

**You tell yourself that you
can make it on your own, but
things just get worse.**

”

**Louis-Olivier, 35 years old
Participant**

Having a valid health insurance card, following prescribed dosages and going to required check-ups is a considerable challenge for those who no longer have an address.

They are also denied access to acute care institutions due to their status.

How can they resolve their health issues, following a surgery for instance, if they do not have a place to recover, or anyone to look after them?

THE COMMUNITY HEALTHCARE

Services adapted to their reality.

This is why the Maison du Père created the community healthcare services, with 8 convalescent beds for homeless men.

This service allows users to recover, and provides an opportunity for social reintegration. In 2017, 41% of men who use the convalescent care service decided to join a program adapted to their needs to avoid returning to the streets.

The statistics also show that the Maison du Père looked out for the well-being of over 2,300 different men over the past year: 22% of them needed community healthcare services; 115 benefited from the convalescent care service. The average stay was 14.5 days, which shows how serious their health conditions were when they were admitted; 36.3% of clients come directly from the network, and primarily from CHUM.

The average age of people admitted into convalescent services is 55 years old. They present chronic health problems commonly seen in people much older (kidney failure, heart failure, pulmonary insufficiency, diabetes, etc.).

//

*They offered me a bed, a
moment of relief.*

*They helped me
eat and wash
myself, because
I could not
do that by
myself after
my operation.*

*These simple
acts saved
my life*

//

Joseph,
Patient






SOME PALLIATIVE CARE FOR HOMELESS MEN

No one should die alone.

Because they are without families or supportive social networks, the Maison du Père makes funeral arrangements for a significant portion of its users. In 2016, the Trinitarians performed 24 funerals.

With its employees, volunteers and residents, the Maison du Père is often the only family these men have.

That is why, in 2017, the Maison added four palliative care rooms to its services, so that its residents and men in the Shelter can remain their normal environment for as long as possible, surrounded by loved ones, so they can die in dignity like all Canadians.



**Paying them final
respects means
accompanying them
with dignity until the
very end, and allowing
their peers to grieve
and know that they
will not die forgotten
and uncared for.**

To do this, the Maison formed an agreement with the Société des soins palliatifs à domicile du Grand Montréal. This Société has been active for nearly 40 years, and gives the Maison du Père access to its team of professionals to support the homeless men.



Working is not
the only way to
fulfil one's
civic duty.

Michel built
his confidence
and acquired
new skills by
volunteering
for three years
at the Maison
du Père Foundation.

THE SOCIAL AND OCCUPATIONAL REINTEGRATION

So everyone has what they need to get their lives back on track.

For several years, the Maison du Père has worked together with Emploi-Québec and the Société de Développement Social to allow men reintegrating into society to acquire job experience. Thanks to the tools and support offered to participants, 84% of the men who were aiming to find a job met this goal over the last year.

However, the team of social workers is facing an increasingly pervasive problem: homeless men aged 50 and over have a very difficult time reentering the workforce.

Ageism is a significant obstacle for those who wish to reenter the workforce after age 50. Many employers view candidates at this age to be less dynamic, unable to use new technology, etc. They prefer to invest in younger resources.

This situation discourages most of these men from seeking social reintegration. Without a decent income, what can you hope for... And yet, in 2017, 41% of the participants registered in the reintegration program were over 50 years old.

This is why the Maison du Père implemented the 50/55-year occupational reintegration program. Eight private rooms are reserved for men in this age range.

Some of them may reenter the job market, but they do not focus on that objective at first. Rather, the process emphasizes maintaining their housing stability and encourages their occupational reintegration through volunteering, for instance.

ANNUAL OPERATING COST

\$7,237,040

SUBSIDISED AMOUNT

34 %

PRIMALLY MADE OF DONATIONS

\$4,000,000

520

HOUSING SOLUTIONS

161 890

NIGHTS OF ACCOMODATIONS

385 000

MEALS AND SNACKS SERVED

257 640

ARTICLES OF CLOTHING PROVIDED

443 000

ARTICLES OF CLOTHING, BEDDING AND TOWELS WASHED

ACKNOWLEDGEMENT

Our 107 employees, healthcare and psychosocial professionals as well as those of the support services and administration who make sure that solutions are found every day to ensure the well-being of our users ;

Our 200 volunteer who, beyond the tasks they accomplish, in order to ensure the Maison du Père's operations run smoothly, contribute considerably to the rehabilitation of our users through the bonds of trust that they successfully create ;

The Trinitarians, who offer their moral and spiritual support generously to the men of the Maison and to those who are institutionalized ;

Our client-volunteers who have voluntarily completed, this year, more than 60,00 hours of work in various services of the Maison du Père ;

The members of our board of directors who, through their professional expertise, support the directors in their decisions in order to ensure the solid management of the organization as well as the development and adaptation of the services to meet the users' needs ;

Our partner-businesses who provide us with goods, food products or services in order to help us reduce the Maison's operating costs ;

Our community partners with whom we have developed service exchange agreements in order to improve the quality of life of our users ;

Our partners in the healthcare, social services and legal systems with whom we cooperate to find solutions suited to the realities of the men we support ;

Our leaders in all three levels of government who approved budgets better suited to the needs that have been expressed for a few years now ;

Our donors, without whom we would be unable to maintain the quality and continue the development of our services, which are crucial elements in the achievement of our mission.

OUR EMPLOYEES

107 employees
180,724 hours worked

62 % men, **38 %** women

Multiethnic, multilingual

72 % Intervention: psychosocial professionals, nurses, client care attendants, recreational activities technician, intervention support ;

20 % Support services: Food service and receipt of goods, upkeep and maintenance service, clothing depot, laundry service, second-hand clothes ;

8 % Administration, finances and human resources.

2,737 hours of work placement : social work, special education, delinquency, nursing, medicine, cooking schools or trades.

2,063 hours of training ;
95 % of employees are certified
in First Aid and CPR
(Cardiopulmonary Resuscitation)

The increasingly complex difficulties faced by our users require us to fall back on a workforce that is more clinically qualified.

THE TRINITARIANS

The Trinitarians have managed the Maison du Père for more than 30 years. Though it is currently under secular direction, they continue to play an important role within the organization, providing moral and spiritual support to the impoverished men, whatever their religion.

The residents and men in the Shelter are invited to celebrate mass every evening at the Maison du Père's chapel. The members of their community also visit prisons and hospitals, in order to bring hope and comfort to the homeless men there.

They provide end-of-life support to ensure that each man passes serenely and with dignity. They even organize and hold funeral services for those without families.

The Trinitarians... a comforting strength within the Maison du Père.

Roland

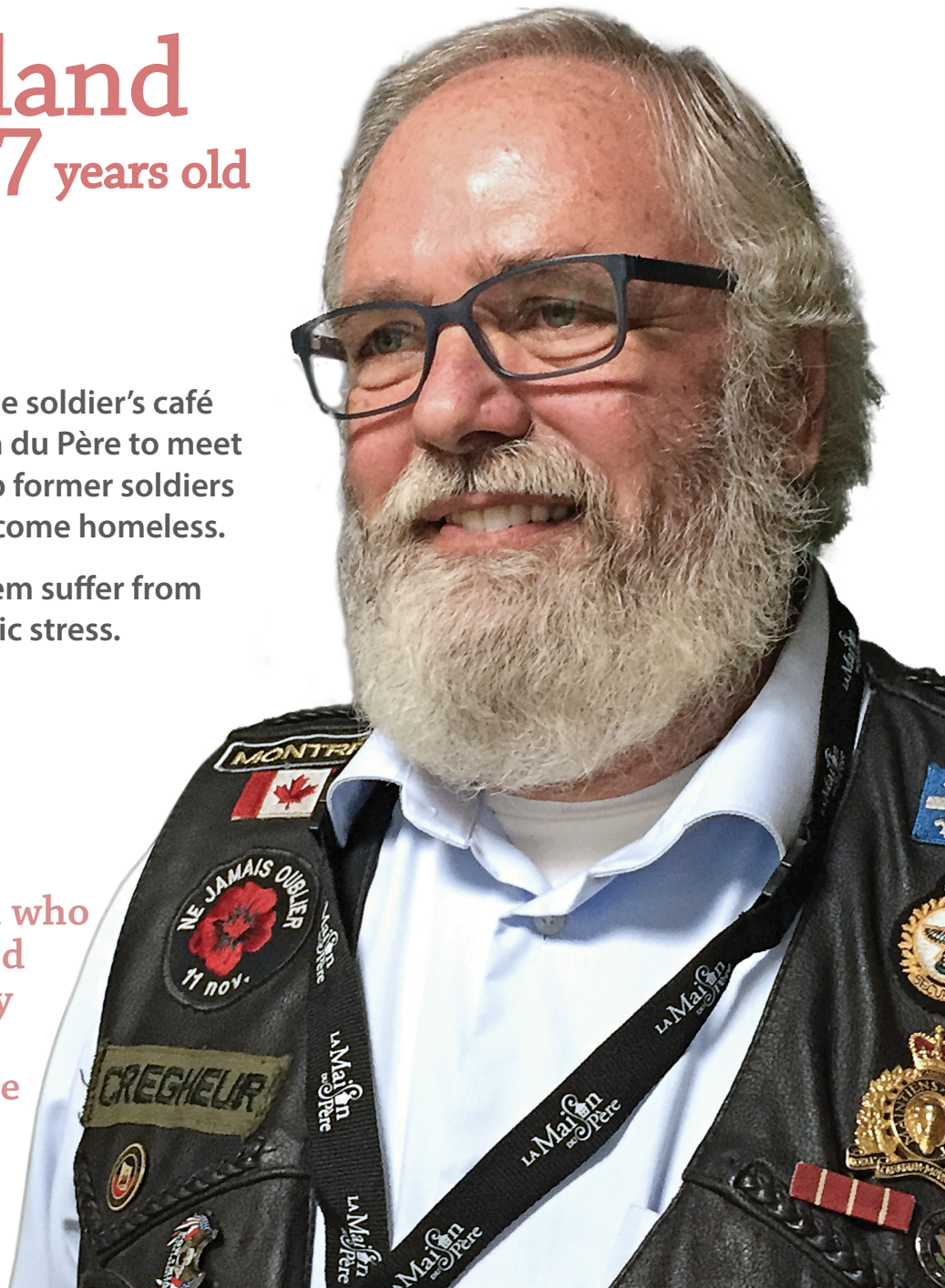
67 years old

Veteran .

He created the soldier's café at the Maison du Père to meet with and help former soldiers who have become homeless.

Several of them suffer from post-traumatic stress.

These men who have served our country did not choose to be homeless.



Food service
(kitchen and service)

Friendly visits
(Residence,
palliative care)

Receipt of goods

Maintenance
(painting, upkeep)

Clothing service
(clothing depot,
store, sewing,
laundry)

Shelter reception

**Medical
accompaniments**

Community activities
(cultural, musical,
sports, educational
and recreational)

Various types of care
(hairstyling,
massage therapy,
foot care, animal-
assisted therapy)

OUR VOLUNTEERS

200 regular volunteers

31,200 hours

Men, women 18 to 90 years old

Multiethnic, multilingual

Present at least

3 hours/week

25 % are students

37 % have jobs

38 % are retired

Other volunteers

The men in the Shelter, in social reintegration programs as well as those who must complete compensatory work have offered more than 61,920 volunteer hours to the Maison du Père this year.

More than 400 occasional volunteers (employees of a business, members of a professional organization).

The members of our boards of director.

MAISON DU PÈRE : 24 HOURS A DAY,



7 DAYS A WEEK, 365 DAYS A YEAR !





Pierre Seccareccia
Chairman of
the board

FONDATION DE LA MAISON DU PÈRE

La Maison du Père Foundation was created in 2005 to exclusively support the Maison du Père's activities and to ensure its sustainability. Over the past few years, its team has spent a great deal of energy to form alliances and create events enabling it to collect the funds necessary to develop the innovative services better suited to the needs of its users.

Solicitation by mail

A large part of the Maison du Père Foundation's funds come from donations received by way of our mail-outs, including three newsletters. We believe it is important to raise awareness in the community about the homelessness situation, combat the prejudices associated with it and demonstrate to our donors the scope of our actions among the least fortunate. Preparing these mail-outs is made possible by the volunteer participation of men in social reintegration, who are proud to be able to support us in our fight against homelessness.

Juste pour aider

Since 2005, the Foundation has been fortunate to be able to count on the Just for Laughs Group and Videotron for the holding of a major biennial fundraiser for the benefit of Maison du Père: the Juste pour aider Telethon. In 2017, the event raised over \$316,000. Thank you to the production and event team, and all of the artists who volunteered to support our cause by attending and sharing their talent.



A charitable bequest

I take my cause to heart.

Legacy Gift

The legacy gift is also a significant source of income for the Maison du Père Foundation. More and more donors are choosing to leave a fixed amount, a percentage or the residue of their property.

Through this gesture of solidarity, they immortalize their support for the work the Maison du Père does with the homeless, without affecting their personal financial situation.

Casual Ball

Since 2008, the Maison du Père Foundation has held a fundraising event each spring, bringing together business people from different backgrounds. The Foundation would like to thank Mr. Prud'homme, President and Chief Executive Officer of Lowe's, for his involvement as Honorary Chair of the 2017 Ball. Thanks also to Tammy Verge and Antoine Vézina for hosting the event.

Before joining the Maison du Père, I was unaware of the complexity of homelessness, and the wide array of services that should be deployed to help these people, who are too often judged and criticized. I therefore appeal to your generosity to support the Maison's work, and strongly recommend that you go visit their facilities and talk with their team to fully appreciate the importance of this institution that has been in Montreal for over 48 years.



Bernard Derome
Foundation
spokesperson

PARTNERS

Partner, Projet Logement
Montréal (Maison du Père,
Welcome Hall Mission, Old
Brewery Mission and
Accueil Bonneau)

Member, Leave a Legacy Québec

Member, Canadian Housing and
Renewal
Association

Member, RAPSIM

Member, SHU (homelessness
emergency committee)

Member, Board of Trade of
Metropolitan Montréal

Member, Chambre de commerce
de l'Est
de Montréal

Member, Commerce solidaire

Partnership with the CIUSSS
Centre-Sud

Partnership with the Douglas
Mental Health
University Institute

Partnership with the SDSVM

Partnership with Groupe
Écologique

Partnerships with Emploi-
Québec, including the PAAS
Action and PAMT programs, and
with Canada
Summer Jobs

Partnership with Caisse
Desjardins du Quartier Latin

Abri de la Rive-Sud

Action Vélo Cité

Association des Art-Thérapeutes
Sans Frontières

Le Boulot Vers

Buffet Insère jeunes (BIS)

Café Brossard

La Casa Bernard-Hubert

Cégep Marie-Victorin

Cégep du Vieux-Montréal

Cégep Maisonneuve

Cégep Ahuntsic

CHSLD Saint-Georges

Clinique médicale Caméléon

Lasalle College

Centre de crise le Transit

Centre Sheraton Montréal

CHUM

Clinique Droits Devant

Desjardins gestion immobilière

Diogène

École des métiers des
Faubourgs-de-Montréal

École Internationale de
Zoothérapie

École des métiers du meuble de
Montréal

EMRII, SPVM community
relations workers

Service agreement with the
CLSC des Faubourgs

Enviro Connexions

Exeko

Exode

Face à face

Fondation d'aide aux handicapés
du Québec

G.I.T.

Hector Larivée

Hyatt Regency Montreal

Institut de tourisme et
d'hôtellerie du Québec (ITHQ)

Institut universitaire en santé
mentale de Montréal

Kiné-concept

Maison Amaryllis

Maison l'Envolée

Médecins du monde

Modus Operandi Logistiques

Moisson Montréal

Palais des congrès

Pas de la rue

Pavillon Hamford

Pharmacie Germain Chartier &
Livio Parolin

Portage

PPG Architectural Coatings

Premier Arrêt / First Stop

Pro Bono, Students Canada,
Université de Montréal section

Quartier des spectacles

Quartier International de
Montréal

Le Relais

Roger Morin

Sac à dos

SARCA

SDC Plaza Saint-Hubert

Société de Développement Social

Soham Yoga

Solutions Informatiques INSO

Soutien au projet VIH CHUM
St-Luc

SPA de la rue

Spectre de rue

Toit rouge

Toxico Stop

Tracom

Travail sans Frontières

Université du Québec en
Outaouais

Université de Montréal

McGill University

Vétérans UN-NATO Canada

LARGE DONORS

Exceptional Partners

Fondation J.A. DeSève



FONDATION
MARCELLE ET JEAN COUTU

Principal Partners

Fondation J.-Louis Lévesque

OEUVRE RÉGIS-VERNET

Special Project Partners



Major Partners

Les Sœurs de Saint-Joseph de
Saint-Hyacinthe

Fondation Jacques et Michel Auger
Pierre Karl Péladeau

Key Partners

Famille DeSerres

CN employees' and pensioners'
community fund

PPG Architectural Coatings

Fondaton Émilie-Tavernier-Gamelin

VibroSystM Inc.

Marius Cloutier

Fondation Chopin-Péladeau

Sun Life Financial

Fondation Lise et Richard Fortin

Fondation Famille Zeller

Kruger

Ivanhoé Cambridge

Canada 

Québec 

Montréal 

2017-2018 GOALS

- > Analyzing the possible ways to develop our services for homeless seniors, whose needs are increasingly blatant ;
- > Maintaining and developing community healthcare services through the addition of optometry services, among other things ;
- > Trying out a new method of user intervention with Argo, the first service dog trained by the Mira Foundation to work for the well-being of homeless people. The dog defuses crises and encourages discussions between users ;
- > Continuing with Projet Logement Montréal in collaboration with the Mission Bon Accueil, the Mission Old Brewery the Accueil Bonneau. Since 2016, thanks to support from the federal government, the PLM team was able to settle 250 people with chronic homelessness in private housing and offer them assistance. Over the coming year, the Maison will work to strengthen the participants' autonomy and make sure they can remain in housing with support from a variety of assistance services already offered in their community ;
- > Developing Phase 2 of Projet Logement Montréal which aims to house and provide assistance to over 250 other chronically homeless people by 2024 ;
- > Implementation of the Envolée program, which aims to settle seven men who have benefited from our social reintegration programs in subsidized private housing, thanks to maintained psychosocial care ;
- > Developing partnerships for donating foodstuffs, personal care products and various equipment.

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520 HOUSING SOLUTIONS

TO SUPPORT US

ONLINE

maisondupere.org

BY PHONE

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BY MAIL

550, René-Lévesque Blvd East
Montreal, Quebec H2L 2L3

BY LEGACY GIFT

514-845-0168, ext. 313

Because every street should have an exit...